

Frequently Asked Questions

OFFICIAL S.S. BEACHBODY CRUISE WEBSITE:

http://www.ssbeachbody.com

OFFICIAL CRUISE DATES:

Ship departs the dock at 5:00pm ET on Saturday, March 12th and returns to Ft. Lauderdale at 6:15am ET on Thursday, March 17th

Saturday, March 12, 2016	General Arrivals (Ship departs at 5:00pm)
Sunday, March 13, 2016	At Sea
Monday, March 14, 2016	Day in Labadee, Haiti
Tuesday, March 15, 2016	Day in Falmouth, Jamaica
Wednesday, March 16, 2016	At Sea
Thursday, March 17, 2016	Arrive in Ft. Lauderdale (6:15am)

CHALLENGE PERIOD, QUALIFICATIONS, AND REWARDS:

For Official Rules visit: http://www.ssbeachbody.com

WHEN CAN I REGISTER?:

RANK	REGISTRATION WINDOW
2014 Elite Coaches	Friday, January 9, 2015 9:00am PT – Saturday, January 10, 2015 11:59pm PT
2014 Premier & 5 Star Diamond and Above Coaches	Saturday, January 10, 2015 9:00am PT – Saturday, January 10, 2015 11:59pm PT
General Registration	Monday, January 12, 2015 9:00am PST

*NOTE: You will risk cancelation if you register before your designated window

WHERE CAN I REGISTER?:

Go to http://www.ssbeachbody.com or http://www.regonline.com/ssbeachbody2016

WHAT IS THE NAME OF THE CRUISELINER WE ARE CHARTERING?:

Royal Caribbean's Oasis of the Seas

WILL ANY BEACHBODY TRAINERS BE ON BOARD?:

Yes, Celebrity Trainers will be announced soon!

HOW DO I EARN CRUISE DOLLARS?:

You can earn Cruise Dollars that may be used as a credit against the cost of the stateroom for which you initially registered. Each Success Club Point that you earn during the Challenge Period is equal to five (5) "Cruise Dollars" – the maximum you can earn is 1,150 Cruise Dollars. For example, if you earn 50 Success Club Points (250 Cruise Dollars) throughout the challenge period, you will receive a \$250 credit on the price of your stateroom.

You can also double your Cruise Dollars each month during the Challenge Period by earning Success Club 5 or Success Club 10. For example, if you earn 5 Success Club Points (25 Cruise Dollars) during one month of the Challenge Period, your Success Club 5 qualification will double your dollars and you will receive a \$50 credit on the price of your stateroom for that month.

Success Club Points will be calculated quarterly to determine the number of Cruise Dollars earned.

IMPORTANT – Once you register, you must earn a minimum of Ten (10) Success Club Points in the first three (3) months after you register in order to keep your Cruise registration. If you earn less than Ten (10) Success Club Points in the first three (3) months after you register, Team Beachbody will automatically cancel your Cruise registration and refund all amounts you have paid up to the cancellation date.

HOW DO I EARN ON-BOARD CREDIT (QUALIFICATION)?:

You can earn "Onboard Credits" that may be used as reimbursement for money paid into your stateroom upgrades and/or applied towards charges or other expenses you incur onboard the Ship and charge to your stateroom. Here's how:

(i) You can earn a \$600 Onboard Credit by:

- Earning Success Club 5 Qualifications in all twelve (12) Qualification Periods during the Challenge Period; and
- Enrolling twelve (12) new Personally Sponsored Coaches during the Challenge Period who each have a Home-Direct order totaling a minimum of ninety (90) PV within thirty-one (31) days of their enrollment as a Coach.

(ii) You can earn a \$1,000 Onboard Credit by:

- Earning Success Club 10 Qualifications in all twelve (12) Qualification Periods during the Challenge Period; and
- Enrolling twelve (12) new Personally Sponsored Coaches during the Challenge Period who each have a Home-Direct order totaling a minimum of ninety (90) PV within thirty-one (31) days of their enrollment as a Coach.

Should you qualify to receive an on-board credit reward, you will receive an email in or around January 2016 detailing the final amount you have qualified for. Onboard Credits will be credited to you in two (2) steps. First, Team Beachbody will reimburse you for any amounts you paid towards your stateroom. The reimbursement will be made to your commission check in or around February 2016. Second, if you have any Onboard Credits remaining after being reimbursed for your stateroom, those amounts will be automatically applied towards any expenses you incur onboard the Ship which are applied to your stateroom bill.

For example, if you earned \$600 in Onboard Credits, and you paid \$300 towards your stateroom (after accounting for any Cruise Dollars), then you will be reimbursed \$300 through your commission check. The remaining \$300 will be automatically applied towards any expenses you incur onboard the ship which are applied to your stateroom bill.

Credit card charges made on the Royal Caribbean website for excursions, tours, specialty dining, etc. are separate and cannot be reimbursed. You must book these on-board in order for the credit to be applied. There is no cash value to the credit and must be redeemed entirely for purchases. No cash will be returned for unused credit.

ACCOMMODATIONS ON BOARD:

There are several cabin types offered on board (Size and Layout Subject to Change, prices listed do not include \$300 non-refundable deposit due upon registration):

INTERIOR - \$1,150

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long private bathroom. (172 sq. ft.)

BOARDWALK/CENTRAL PARK VIEW - \$1,400

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long, sitting area, and a private bathroom. Central Park view bay window. (194 sg. ft.)

OCEAN VIEW - \$1,400

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long, private bathroom and sitting area.

(174 sq. ft.)

FAMILY INTERIOR - \$1,450

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long. Sofa converts to double, two Pullman beds, private bathroom and sitting area. (274 sq. ft.)

BOARDWALK/CENTRAL PARK VIEW WITH BALCONY - \$1,550

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long, boardwalk view balcony, sitting area, and a private bathroom. (182 sq. ft., balcony 47 sq. ft.)

FAMILY OCEAN VIEW - \$1,700

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long. Sofa converts to double, two Pullman beds, private bathroom and sitting area. (272 sg. ft.)

OCEAN VIEW BALCONY - \$1,750

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long, private balcony, sitting area, and a private bathroom. (182 sq. ft., balcony 53 sq. ft.)

FAMILY BALCONY - \$2,150

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long. Sofa converts to double, two Pullman beds, private bathroom and sitting area. (290 sq. ft., balcony 81 sq. ft.)

JUNIOR SUITE - \$2,650

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long. Private bathroom with tub, sitting area with table and sofa. (287 sq. ft., balcony 78 sq. ft.)

GRAND SUITE - \$3,150

Two twin beds that convert to a Royal King, measuring 72.5 inches wide by 82 inches long. Private bathroom with tub and two sinks, marble entry, large closets, sitting area with table and sofa. (371 sq. ft., balcony 114 sq. ft.)

CROWN LOFT SUITE - \$5,000

Two deck high stateroom with panoramic views. Master bedroom with Royal King size bed, measuring 72.5 inches wide by 82 inches long, and bath on second level. Bath with shower on main level. Private balcony with chairs, dining area with dry bar, table/desk. Living room sofa converts to double bed. (540 sq. ft., balcony 98 sq. ft.)

Cabins are reserved on a first-come, first-serve basis. Cabin numbers are not given upon registration.

Can I choose upon registration where my cabin will be? NO

Connecting cabins are only offered for purchase and at the level in which you initially register. Connecting cabins are only available on a first-come, first serve basis.

GUESTS:

One guest is included in your purchase or prize.

Additional guests will be charged based on the below structure:

Age Range (at time of sail)	Per Guest Charge (Over Double Occupancy)
6 Years of Age or Older	\$450
Up to 6 Years of Age	\$175

CAN I BRING A 3RD OR 4TH GUEST?

Yes. Although most staterooms are double occupancy, there are a very limited number of staterooms with space for a 3rd or 4th guest (or "berths") that are available on a first-come, first-serve basis. In order to be considered for a room that accommodates additional passengers, you must pay the guest fees up front, upon registration so that the cabin can be pulled from inventory. If you choose to wait until later to pay for these guest fees, these cabins may be sold out.

ARE THERE ANY STATEROOMS THAT ALLOW FOR MORE THAN 4 PASSENGERS?

Yes. Although most staterooms are double occupancy, there are a very limited number of family cabins and suites with space for up to 8 guests (or "berths") that are available on a first-come, first-serve basis. In order to be considered for a room that accommodates additional passengers, you must pay the guest fees up front, upon registration so that the cabin can be pulled from inventory. If you choose to wait until later to pay for these guest fees, these cabins may be sold out.

HOW WILL DINING WORK ON THE SHIP?:

Bold new concepts and even bigger tastes give you more ways to design your own culinary journey on Oasis of the Seas. Dynamic Dining transforms the traditional main dining room into distinct complimentary restaurants, each with their own cuisine and ambiance—plus an array of new specialty restaurants to explore. With no set dining times, assigned seats or required formal nights, you're free to enjoy everything from comfort food favorites with a twist to pan-Asian flavors, to the intrigue of Wonderland Imaginative Cuisine. Find your favorites with a powerful new reservation system that lets your appetite be the guide.

If you have special food needs or allergies, please alert your waiter upon check-in.

ADVENTURE OCEAN CLUB:

HOURS OF OPERATION*:

Sea Days: Complimentary during 9:00 am - noon, 2:00 pm - 5:00 pm, 7:00 pm - 10:00 pm. Noon – 2:00 pm 10:00 pm - 2:00 am, Late Night Party Zone (Group Sitting) \$7.00 per child, per hour.

Port Days: Thirty minutes prior to the first shore excursion or 9:00 am. Open until sailing time or 5:00 pm (whichever is later), 7:00 pm - 10:00 pm.

*RCCL reserves the right to change the above without notice

BABYSITTING AND CHILD SERVICES:

Sitters at Sea*: A Royal Caribbean staff member will arrive to entertain the young cruisers until their parents return. Beachbody is not responsible for the costs of child care.

Children must be at least 12 months old.

Parents will need to complete a checklist with information on where they will be, when they expect to return, bedtime routines and particular preferences for each child.

Upon their return, parents will be presented a log of what the child did with the babysitter, including books read, games enjoyed, food consumed, and when the child was put to bed.

Approximate Rate: \$19 per hour for up to three children within the same family. Fee applied to the guest's onboard SeaPass card/account. Prices are subject to change without notice.

The service is offered between 8:00 am and 2:00 am when personnel is available (We do not have dedicated employees that only do in-room babysitting. The employees are working in various departments onboard so we cannot always guarantee that the service is available during the times the guest is requesting them. We will do our best to accommodate all requests.) Times are subject to change without notice.

Important: Guests must contact the Guest Relations Desk at least 24 hours prior to the requested time of babysitting. Babysitting services cannot be booked prior to the cruise and there is no guarantee that sitters will be available.

Sitters will be assigned on a first come first served basis. Once the sitters are assigned by Guest Relations the guest is welcome to meet them prior to them babysitting their child.

Babysitting Staff: Onboard babysitters go through an interview process with our onboard Adventure Ocean Managers. They have background checks as all crew members do upon being hired and are required to have a supervisor recommendation to be able to baby-sit. They also have to have completed at least one contract with an overall evaluation of 3 on their last performance evaluation. We do not require any additional training at this time. We do however require 2 sitters to be in the room with children for safety reasons so that no sitter is alone behind closed doors with a child.

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CAN I GO ON THE CRUISE IF I'M PREGNANT?:

Royal Caribbean International cannot accept guests who will have entered their 24th week of pregnancy by the beginning of, or at any time during the cruise. A physician's "Fit to Travel" note is required prior to sailing, stating how far along (in weeks) your pregnancy will be at the beginning of the cruise and confirming that you are in good health and not experiencing a high-risk pregnancy. The "Fit to Travel" note should be faxed to the Access Department at 1-954-628-9622. This policy is in place for the safety of the passenger and cannot be waived.

CAN I BRING AN INFANT?:

The baby must be at least 6 months of age at the date of sail (March 12,2016) with no health issues in order to bring aboard the ship.

TRAVELERS UNDER 21:

No Guest younger than the age twenty-one (21) will be assigned to a stateroom unless accompanied in the same stateroom by an adult twenty-one (21) years old or older. A guest's age is established upon the first date of sailing.

This age limit will be waived for children sailing with their parents or guardians in connecting staterooms; for underage married couples; and for active duty members of the United States or Canadian military.

WHAT IF I'M TRAVELING WITH A MINOR AND I'M NOT THE PARENT OR LEGAL GUARDIAN?:

Adults who are not the parent or legal guardian of a minor traveling with them must present an original notarized letter signed by the child's parent(s), authorizing the adult to take the child on the specific cruise, supervise the child and allow emergency medical treatment to be administered. Please note: An individual's age on the date of sailing determines his or her status for the entire cruise

vacation. Royal Caribbean International does not accept reservations for student groups. Please consult a travel agent for Royal Caribbean's group policies.

HELPFUL LINKS: RESTAURANTS, THINGS TO DO, TOURS: (Please note that Cruise Dollars are not redeemable for tours/excursions that are booked with a credit card prior to being on the ship)

Royal Caribbean Main Site: www.royalcaribbean.com

Royal Caribbean On-Line Check-In (Mandatory): https://secure.royalcaribbean.com/beforeyouboard/boardingDocuments.do

Things to do On Board the Oasis of the Seas: http://www.royalcaribbean.com/findacruise/ships/class/ship/home.do?shipClassCode=OA&shipCode=OA&br=R

Adventure Ocean Youth Program and Teen Program: <u>http://www.royalcaribbean.com/contentSiteletSub.do?pagename=family_kids&pagenameMain=main_family&discrim</u> <u>inators=2</u>

Things to do in Labadee, Haiti: http://www.royalcaribbean.com/findacruise/ports/group/home.do?dest=CARIB&portCode=LAB

Things to do in Falmouth, Jamaica: http://www.royalcaribbean.com/findacruise/ports/group/home.do?dest=CARIB&portCode=FMT

WEATHER:

The average high in March is 87° F, and the average low is 68° F.

ATTIRE:

The dress code for the trip is resort casual. We will be hosting events both inside and out. Please remember to bring warmer clothing options in the event of cooler evenings.

WHAT IS THE LOCAL PREFERRED AIRPORT:

Ft. Lauderdale–Hollywood International Airport (FLL), but you may also choose to fly into Miami, which is approximately a 60 minutes away.

AIRPORT TRANSPORTATION INFORMATION:

The Fort Lauderdale-Hollywood International Airport is just minutes away from Port Everglades on U.S. 1 and is served by most major airlines. Although it's a short distance, we suggest you allow at least 45 minutes between flight arrival and cruise check-in time to claim luggage and fill out forms at the terminal. The Miami International Airport is 30 minutes from Port Everglades via I-95.

Taxi

Taxi fare from Fort Lauderdale-Hollywood International Airport to Port Everglades is typically about \$10 to \$15 one way. Taxi fare from Miami International Airport to Port Everglades is typically about \$125 one way, so best to fly into Ft. Lauderdale to save.

WHAT DOCUMENTS WILL I NEED?:

The best form of documentation is a Government Issued Passport.

Royal Caribbean International strongly recommends that all guests travel with a passport that is valid for at least 6 months beyond the end of the cruise. It is the sole responsibility of the guest to identify and obtain all required travel documents for the entire cruise vacation and have them available when necessary.

You will also be able to use a Birth Certificate with a raised seal along with a current Government issued photo ID, however we urge you to go with the Passport option should any travel rules change.

Below is information for guests traveling with a Birth Certificate

Must be an original or certified, duplicate copy. (Government issued certified (sometimes called duplicate) copies are acceptable.)

Birth Certificate: A "birth certificate" is issued by a government agency (federal, state, county, city, etc.). This document (with seal and signature) is legal proof of citizenship that can be used by U.S. citizens for certain international travel.

o **Birth Card:** A birth card issued by a state is an acceptable proof of citizenship document that can be used to sail on closed loop itineraries. It is considered equivalent to a birth certificate.

o **Birth Notice:** A "birth notice" is issued by a hospital or other type of medical facility but **it is not an approved travel document**. It is a courtesy document that merely indicates where a birth occurred. It has no legal status and cannot be used to prove citizenship for travel purposes. Baptismal papers and hospital certificates of birth are not acceptable. If certificate says "This certificate not proof of US Citizenship," even with raised seal, it is not acceptable. **If the guest arrives with only a birth notice, they WILL be denied boarding.**

Hint: If the birth "certificate" has the baby's footprints stamped on it, or has a place for the baby's footprints, most likely the certificate was issued by the hospital and is NOT acceptable for proof of citizenship.

o **Birth Letters:** A letter stating that a government agency has the guest's birth certificate on file is not an acceptable travel document. If the guest arrives with only a birth letter, they WILL be denied boarding.

• **Naturalization Papers:** U.S. citizens can use as proof of citizenship on closed loop cruises. Must be a Certificate of Naturalization issued by U.S. Citizenship and Immigration Services.

• **Consular Report of Birth Abroad:** U.S. citizens can use as proof of citizenship on closed loop cruises. Must be issued by the U.S. Department of State.

Below is information for guests traveling with a Passport.

Must be original and valid through the day after the end of the voyage – recommended to be valid at least 6 months after voyage ends – valid visa required if applicable.

We strongly recommend that all guests travel with a passport that is valid for at least six (6) months beyond the end of their cruise. This greatly assists guests who may need to fly out of the United States to meet their ship at the next available port should they miss their scheduled embarkation in a U.S. port; guests entering the U.S. at the end of their cruise; and guests needing to fly to the U.S. before their cruise ends, because of medical, family, personal or business emergencies, missing a ship's departure from a port of call, involuntary disembarkation from a ship due to misconduct, or other reasons.

Guests traveling on an **Official Passport** (primarily issued to Military, Government, and Diplomatic personnel with a maroon cover) must also be in possession of a valid personal (blue or green covered) passport to allow vessel embarkation.

Passport Card Program: The passport cards are accepted in lieu of a passport for domestic cruises only. (Not accepted for flights.)

United States Passport Office Phone Number 1-877-487-2778 Web site: www.travel.state.gov/passport

Canadian Passport Office Phone: 1-800-567-6868 (819-994-3500 from the U.S.) Web Site: <u>www.ppt.gc.ca</u>

For additional United States passport information visit the <u>United States Department of State travel information</u> website or the Passport Canada website.

WHAT IF I AM RECENTLY MARRIED, DIVORCED OR HAD A NAME CHANGE?

If you are using identification (drivers license) and a citizenship (birth certificate) document in lieu of a Passport, then the name on BOTH documents needs to match the name on cruise line reservation. If it does not as a result of

marriage or divorce, you will need to provide your state, county or province issued marriage license or divorce decree. Guests who legally change their name will need to present a court document.

WHAT LEGAL DOCUMENTS DO I NEED FOR MY CHILDREN?

A Passport is the preferred document, however you will also be able to use a Birth Certificate with a raised seal along with a current Government issued photo ID.

WHAT DOES MY NON-REFUNDABLE DEPOSIT COVER?:

This fee will cover the Government taxes for you and your one (1) guest. If you cancel for any reason, this amount will not be refunded.

ROYAL CARIBBEAN ONLINE REGISTRATION - MANDATORY:

Within 14 days of registration, you will receive an email with a unique online reservation code and instructions on how to complete your online check-in with Royal Caribbean. This is mandated through the Customs Border Patrol – Homeland Security and must be done in order for your cabin to be secured.

You must be registered online 14 days prior to the sail date (Saturday, March 12, 2016) in order to be able to print your luggage tags from the Royal Caribbean online check-in site.

WHY CAN'T I SEE THE ITINERARY ON THE ROYAL CARIBBEAN WEBSITE?:

This is a Beachbody charter, so you will not see the ship itinerary on the Royal Caribbean website.

WHEN DO I NEED TO BE AT THE DOCK IN FT. LAUDERDALE?:

The ship will set sail at 5:00 pm, but you will be required to be on board no later than 3:30PM. Passengers may arrive at the port as early as 9:00am, however boarding will not begin until the ship is cleared by Customs Border Patrol (usually no earlier than 11:00am).

CAN I PARK AT THE DOCK?

Yes. Parking fees are below and are subject to change without notice. There are other park and shuttle options available.

- \$3 for 0-1 hour
- \$6 for up to 5 hours, and then \$1 per hour thereafter up to daily maximum
- \$15 daily maximum
- \$19 daily maximum for oversized vehicles (those that exceed the standard width and/or height of a parking space). For assistance with parking oversized vehicles, please contact USA Parking at: 954-468-3680.

WHAT DO I DO AT THE PIER?:

Check out the top ten things you need to know about those moments just before and after you hop onboard. http://www.royalcaribbean.com/beforeyouboard/whatToKnow/whatToDoAtPier.do

WHAT IS A SETSAIL PASS?:

A Setsail Pass will automatically be generated in your file once you have completed the online check-in through Royal Caribbean. You will need to print this pass and bring it with you.

HOW DO I RECEIVE ROYAL CARIBBEAN LUGGAGE TAGS?:

Once you complete the mandatory registration with Royal Caribbean and receive your RCCL confirmation number, you will be able to print your luggage tags. Please note that Royal Caribbean will not accept baggage that does not have a luggage tag.

- 1. Go to www.rccl.com
- 2. Click on "Before You Board" at the top menu
- 3. Select Online Check-in
- 4. Enter your Last Name, Registration Number, March 12, 2016, Oasis of the Seas and Click Submit
- 5. Scroll to the bottom of the page and click "Print Luggage Tags"

You may print as many as you wish for the number of bags you will be bringing on board. *If any of your information is incorrect (missing, mis-spelled, etc), please email ssbeachbody@beachbody.com

WHAT IS THE COST OF INTERNET ACCESS ON BOARD?:

Guests may choose from hourly, daily and unlimited packages.

Below is an example of pricing on a 7 day Caribbean Itinerary. Price is subject to change but the below can serve as a benchmark. There is NO per minute charge on these ships.

- Family Unlimited Package is \$229.95 for 2 devices
- Unlimited Package is \$189.95 (Unlimited internet access for your entire vacation)
- Daily Package is \$59.90 (24 hours of continuous access from the time of purchase)
- Hourly Package is \$29.95 (60 minutes of internet access that can be used in increments throughout the cruise vacation

All prices are subject to change without notice.

CAN I BRING LIQUOR OR NON-ALCOHOLIC BEVERAGES ON BOARD (FROM HOME OR FROM PORT)?:

Guests are not allowed to bring beer, hard liquor or non-alcoholic beverages onboard for consumption or any other use. Guests wishing to bring personal wine and champagne onboard may do so only on boarding day, limited to two (2) 750 ml bottles per stateroom. When consumed in any public area, each bottle shall be subject to a corkage fee of \$25.00. Additional bottles of wine beyond two (2) bottles that are brought onboard or any alcoholic beverages purchased in ports-of-call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing. Alcoholic beverages seized on embarkation day will not be returned.

Non-alcoholic beverages such as bottled water, sodas and ices teas may be brought on board with no maximum limit.

WHAT ITEMS ARE NOT ALLOWED ON THE CRUISE SHIP?:

Weapons, illegal drugs, and other items that could interfere with the safe operation of the ship or the safe and secure environment of our guests and crew are prohibited. The following are examples of items that guests are not allowed to bring onboard. These and other similar items will be confiscated upon being found. Alcoholic beverages, illegal drugs, flammable liquids, explosives, and dangerous chemicals will not be returned.

Prohibited items:

- Firearms & Ammunition, including realistic replicas.
- Sharp Objects, including all knives and scissors. (Note: Personal grooming items such as safety razors are allowed. Scissors with blade length less than 4 inches are allowed.)
- Illegal Drugs & Substances
- Candles & Incense
- Coffee Makers, Clothes Irons, & Hot Plates
- Baseball Bats, Hockey Sticks, Cricket Bats, Bows & Arrows
- Illegal Drugs
- Skateboards & Surfboards
- Martial Arts Gear
- Self-Defense Gear, including handcuffs, pepper spray, night sticks.
- Flammable Liquids and Explosives, including lighter fluid and fireworks.
- HAM Radios
- Dangerous Chemicals, including bleach and paint.
- Alcoholic Beverages (Note: Alcoholic beverages that are purchased in ports-of-call or from shops onboard will be stored by the ship and delivered to you on the last day of the sailing. Alcoholic beverages seized on embarkation day will not be returned.)

WHAT IS THE CANCELLATION POLICY?:

Timeline	Cancellation Fee
Between January 5, 2015 at 12:00AM ET and July 31, 2015 at 11:59PM ET	Only non-refundable deposit is withheld

Between August 1, 2015 at 12:00AM ET and September 30, 2015 at 11:59PM ET	25% withheld in addition to non-refundable deposit
Between October 1, 2015 at 12:00AM ET and October 31, 2015 at 11:59PM ET	50% withheld in addition to non-refundable deposit
Between November 1, 2015 at 12:00AM ET and December 31, 2015 at 11:59PM ET	75% withheld in addition to non-refundable deposit
Between January 1, 2016 at 12:00AM ET and January 31, 2016 at 11:59PM ET	0% refund

CAN I TRANSFER THE FIRST STATEROOM THAT I'M CURRENTLY REGISTERED FOR TO ANOTHER PERSON/COACH?:

No, you may not transfer the first stateroom for which you registered, regardless of whether you paid for the stateroom or it was awarded to you. If you cannot attend, the cancellation policy above applies.

CAN I TRANSFER MY SECOND OR THIRD (OR MORE) STATEROOM TO ANOTHER PERSON/COACH?:

Yes, if you registered for a second or third (or more) stateroom, you may transfer it to any person or Coach. Please e-mail your transfer request to <u>SSBeachbody@Beachbody.com</u> and a Beachbody Events team member will assist you. The last date to submit a transfer request is February 12, 2016. The transferee must properly register for the Cruise with Beachbody and accept these Official Rules and any other terms and conditions relating to the Cruise that Beachbody may announce. NOTE: Beachbody will not issue you a refund for the cost of your transferred staterooms; you must seek reimbursement from the person to whom you transfer your stateroom.

CAN I PURCHASE TRIP INSURANCE?:

Yes. We encourage you to purchase trip insurance to cover you in the case of unexpected situations that would prevent you from going on the cruise. You may visit <u>Travelexinsurance.com</u> to get a quote and purchase trip insurance. Please note that this is a third party vendor and Beachbody does not have any affiliation.

WILL MY CROWN AND ANCHOR AWARS BE VALID DURING THE CRUISE?:

No. Although you will receive credit for the cruise, as well as a coupon book, the normal access and rewards will not be valid on this cruise. This includes any lounge access.